

# QCY Crossky Link



本说明书中的图片均为示意图,可能与实物有偏差,请以实 物为准。 使用前,请下载安装QCY手机APP客户端

售后服务

售后服务与支持

得联系以享受售后服务。

三包凭证

女口片白

情形者不属于保修范围内

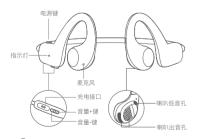
认识耳机

# 开放式运动耳机



以获得更便捷的耳机操控体验

# 功能操作



(a) 开 机 : 关机状态时,长按电源键1.5秒 (a) 关 机 : 开机状态时,长按电源键4秒

接听/挂断:单击电源键 ② 拒接电话 : 长按电源键1.5秒 ▶ 下 一 曲 : 长按音量+键1.5秒

★ 上 一 曲 : 长按音量-键1.5秒 (中) 音 量 + : 在通话/听音乐中,单击音量+键

(3) 音量 -: 在通话/听音乐中,单击音量-键 播放/暂停 : 单击电源键播放/暂停

◎ 低 延 迟 : 双击电源键, 打开/关闭低延迟模式

● 语音助手 : 三击电源键

## 耳机配对

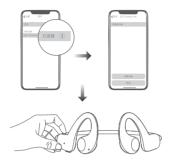
# 配对方法:

喇叭低音孔

喇叭出音孔

充电线

1、关机状态下,长按电源键3秒,进入配对,打开手机蓝牙 搜索 "OCY Crossky Link"并点击连接,完成配对。



# FAO

- 1.Q: 手机提示无法连接怎么解决?
- A: 将手机上的配对记录删除, 删除后重新进行搜索配对连 接即可。
- 2.0: 听歌/通话没声音怎么解决?
- A: 安卓手机在蓝牙连接名字的右边有个设置图标,点击进 入,关闭手机音频和媒体音频,再重新开启,若还是无 声,请将耳机重新与手机配对连接。
- 3.0: 为什么视频/游戏有延迟?

若有售后服务需求, 请联系客服

制造商: 东莞市和乐电子有限公司

地址: 广东省东莞市道滘镇粤晖路325号

电话: 4008-306-708

网址: www.gcy.com

- A: 受使用环境、网络、手机编解码等因素的影响,会引起 手机传送音频数据到耳机时有不同程度的延迟。
- 4.0: 听到的声音卡顿/断续怎么解决?
- A: 在使用时若周围有大量的 Wi-Fi 、5G/4G 信号、大功率 电器等等产生干扰,可能会引起卡顿、断续的情况,换 个环境或者重新配对连接就可以解决了。

广而信思																									
产品型号	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	-
订单编号	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	-
用户信息	:																								
用户姓名	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	
联系电话		_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	
用户地址		_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	
退换货原因		_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	
购买信息	:																								
销售单位	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	-

QCY产品售后服务承诺: 严格按照《中华人民共和国消费者权益保护法》

1、自您购买之日起7日内,本产品出现故障,经由OCY售后服务中心确定为产品

质量问题,可享受修理、更换、退货的服务。 2. 自然购买之日起15日内,本产品出现故障,经由OCY售后服务中心确定为产

3、自您购买之日起12个月内,本产品出现故障,经由OCY售后服务中心确定为

在产品保修期内,凡属产品本身质量引起的故障,请用户凭购买凭证与经销商取

如有任何产品损害或瑕疵非可归责干产品质量本身,则不在保修范围内。有下列

3、未按使用手册操作或因人为使用不当而造成损坏者,如产品浸水、腐蚀、掉

、因天灾、地震、雷击、异常电压、环境因素而发生之故障或毁损的。

2、自行或委托未经原厂授权维修之厂商拆卸、改装或更换非原厂零件。

在三包有效期内,您可凭购物凭证依照本规定享受免费的修理、更换、退货

《中华人民共和国产品质量法》实行售后三包服务,服务内容如7

品质量问题,可享受修理或更换的服务。

自产品购买之日起12个月(请妥善保管购买凭证)。

产品质量问题、可享受修理的服务。

落、挤压或露在异常温湿度环境下。

## 恢复出厂设置

1、耳机开机未连接状态下,同时长按音量+/-键5秒,红白 灯交替闪烁3次,指示耳机正在恢复出厂设置。恢复出厂设 置完成后, 耳机自动关机。



### 一台耳机同时连接两台设备

1. 耳机开机, 与A设备连接, 连接成功后关闭A设备蓝牙; 2.打开B设备蓝牙,与耳机连接成功后打开A设备蓝牙,点 击A设备蓝牙配对记录中 "OCY Crossky Link" 即可完成耳 机同时连接两台设备

#### 提示

- 1. 使用产品前请仔细阅读本使用说明书并请妥善保管;
- 2. 首次使用时,请先将本产品充满电;
- 3. 如果产品长期(超过2个星期)不用,请对其充电;
- 4. 必须选择正规厂家生产且经过国家CCC认证的充电器;
- 5. 若手机无法搜索到蓝牙耳机, 请将蓝牙耳机重新进入配对 模式或将蓝牙耳机恢复出厂设置, 若手机程序出错, 请把 手机蓝牙关闭再开启或重启手机。
- 请勿以任何理由拆除或维修改装且机,否则可能会导致起火, 电子击穿甚至彻底损坏本品:
- 请勿将产品置于温度过低或过高(0°C以下或45°C以上的环境 下);
- 请避免靠近儿童或动物的眼睛使用产品指示灯;
- 请勿在雷暴天气下使用该产品,雷暴可导致本产品工作不正 堂,并增加触电的危险;
- 请勿用油及其他挥发性液体擦拭本产品;

注意: 长时间使用耳机可能会造成听力损害,请合理安排使用

# 佩戴耳机



- 1.请正确佩戴耳机,戴上耳机后可微微转动调整,找到 个人舒适日稳固的位置。
- 2.麦克风口往下,朝嘴巴方向。
- 3.错误佩戴耳机会导致通话、听觉都受到不同程度的影响。



0..0

耳机充电

充电中: 红色指示灯长亮 充满电: 白色指示灯长亮

# 产品有害物质名称及含量

		有害物质												
			2 2 2											
部件	名称	铅 (Pb)	汞 镉 (Hg) (Cd		六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴 二苯醚 (PBDE)							
外	壳	0	0	0	0	0	0							
电路板	短组件	X	0	0	0	0	0							
电	池	0	0	0	0	0	0							
充 电	线	X	0	0	0	0	0							
附	件	0	0	0	0	0	0							

本表格依据SJ/T 11364的规定编制

- O:表示该有害物质在该部件所有均质材料中的 含量均在GB/T 26572 规定的限量要求以下。
- X:表示该有害物质至少在该部件的某一均质材 料中的含量超出 GB/T 26572 规定的限量要求。

#### 使用年限

如本手册所述, 在正常使用条件下, 本产品的环保使用 期限为10年。

在此期间,产品不会泄露任何危险物质,本产品可以 同收,必须按照当地法规处理。











**Functions** 

On/off buttor

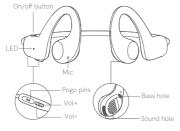
# QCY Crossky Link Open Sport Headset





For better use experience, please scan to download QCY APP before start-up.

# Overview



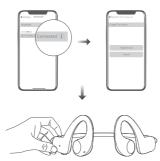




Above pictures are for reference only and practical items

### How to Connect

Power off the headset and keep pressing on/off button for 3s to turn it connectable. On phone, search QCY Crossky Link and tap to connect.



#### How to Wear



- 1.Please put on headset properly then adjust to fit yourself.
- 3. It will cause a bad calling or listening experience to wear them in a wrong way.



# LED for Charging

LED will glow solid red when headset is being charged and turn solid white when it is topped up.

# •••

Notes: Please arrange using time properly as your hearing may be damaged by using the device for a long time. Manufacturer: Dongguan Hele Electronics Co., Ltd. Address: No. 325 Yuehui Rd. Daojiao Town Dongguan City

Guangdong Province China

of the following measures:

- --Increase the separation between the equipment and receiver.
- -- Connect the equipment into an outlet on a circuit different
- -- Consult the dealer or an experienced radio/TV technician

This device complies with part 15 of the FCC Rules, Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to

# **FCC Statement**

This equipment has been tested and found to comply with the imits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more

- -- Reorient or relocate the receiving antenna.
- from that to which the receiver is connected.

interference that may cause undesired operation.

operate the equipment.

# Warranty Card Warranty Period

12 months after you purchase this item (or you may inquire your local shopper for more details).

Free Service:

- Bass hole

Supposing any defects caused by quality issues occur within the warranty period, please take this warranty card and purchase receipts to your distributor for free exchange service.

Model Number:								
Date of Purchasing:	_							
User's Name:								
User's Phone:								
User's Address:								
Shop's Name:								
Shop's Address:								
Comments:								

Free exchange service will not be accessed under following circumstances:

- 1. Damages caused unauthorized disassembly.
- 2. Defects or physical damages caused by leaking or
- 3. Damages by act of God. Supposing your item is within any damages or defects except the above circumstances. please return to us or your distributor for free repairing.

#### Tips

**Factory Setting** 

auto power off after factory reset.

Multi-point Connection

turn off DeviceA's Bluetooth;

Power on the headset and disconnect it from device.

Then keep pressing Vol+ and Vol- for 5s or until LED

blinks red and white 3 times to reset it to factory. It will

1. Before using the earbuds, please read the manual carefully and keep it for future references.

1. Power on the headset and connect it to DeviceA then

On DeviceA, tap QCY Crossky Link to finish Multi-point

- 2. The earbuds need to be fully charged prior to first-time use.
- 3. If the earbuds are left unused for over two weeks, please recharge.
- 4. Please use the chargers made by qualified manufacturer.
- 5. If earbuds fail to be found by phone, please re-turn them connectable or restore factory settings. If a program error of phone occurs, please turn off and on Bluetooth function or reboot the phone.

#### Caveats

- 1. Never disassemble or modify your earbuds for any reasons to avoid any damages and danger.
- 2. Do not store the earbuds in extreme temperatures (under
- 3. Avoid using the indicator close to the eyes of children or animals.
- 4. Do not use the earbuds during a thunderstorm to avoid dysfunction and increasing risk of electricshock.
- 5. Do not use harsh chemicals or strong detergents to clean the earbuds.

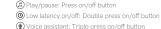
Note: please do not use earbuds for a long time as may damage your hearing.











(b) Power-on: Keep pressing on/off button for 1.5s

(a) Power-off: Keep pressing on/off button for 4s

Ignore call: Keep pressing on/off button 1.5s

Skip track forward: Keep pressing volume+ for 1,5s

Skip track backward: Keep pressing volume- for 1.5s

(4-) Volume down: Press volume- when calling or playing

(4) Volume up: Press volume+ when calling or playing

Answer/end call: Press on/off button